

1030 N. Monroe Street, Monroe, MI 48162 18707 Ecorse Road, Allen Park, MI 48101

Office: (734) 682-3309 Fax: (734) 682-1488 www.nipm-mi.com

To our valued patients:

Our office is committed to ensuring your safety and well-being, especially during the current COVID-19 pandemic. As the number of cases of COVID-19 in Michigan increases, we wanted to update you on our ongoing efforts to be prepared.

We continue to monitor communications from the Center for Disease Control, local and government agencies, and internal committees to stay current on this rapidly evolving situation.

While we maintain our established and comprehensive cleaning and sanitation policies, we are taking *additional* precautions to keep our patients and staff members safe.

- Handshake greetings temporarily suspended to improve safety.
- Hand sanitizers, in every room, available for patients to use
- Staff members continue to utilize hand-washing and sanitizing before and after each patient visit
- Surfaces and equipment cleaned with disinfecting wipes before and after each patient use
- Public touch points, such as door handles and credit card machines are cleaned multiple times throughout the day
- Monitored waiting areas to minimize crowding
- Protocols in place to safely and effectively manage anyone suspicious for COVID-19 infection away from clinic areas

We appreciate the consideration of anyone exhibiting flu-like symptoms, such as cough, fever, or shortness of breath, to postpone any non-urgent visits. Please feel free to contact our offices, and we are happy to work with you to find an alternative date/time that works with your schedule.

Additionally, any patients that have had traveled in the last 14 days internationally, by cruise ship or domestically to any "hot spots" (eg. Washington St, California and New York) are asked to please reschedule your appointment until after 14 days

We are committed to providing a safe, clean, and comfortable location for you to receive high quality pain management care. We hope these precautions will enhance your experience and alleviate potential concerns you have when visiting our offices.

Sincerely, Your dedicated NIPM team



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